



Sullivan Road
Sholing
Southampton
SO19 0HS

Telephone 02380 443377
Email: SOCCG.peartreeppractice@nhs.net

Dear Patient,

Re: Peartree Practice in Bitterne Health Centre

Since March 2020 the Bitterne Health Centre branch of Peartree Practice has been closed with services being delivered from our Chessel Avenue and Sullivan Road sites. This was initially a temporary closure due to Covid restrictions. However, Solent NHS Trust who own the building are currently using this space for clinical and community services and wish to continue to do so on a permanent basis. We are therefore proposing to leave the Bitterne Health Centre permanently.

. To counteract the temporary closure we made a number of changes:

- Access to E-consult as a way of contacting the practice
- Use of Electronic prescriptions
- Updated website with more information to patients
- Upgraded telephone system
- Increased our staffing levels
- Extended access to current services for patients to access primary care on evenings and weekends
- Access to Primary Care Network Services increase in both clinical and non-clinical staffing

No health services are being closed or changed in this process. It's simply a case of formalising the current arrangements at our Chessel Avenue and Sullivan Road sites.

As with any change we are very keen to understand what our patients think about this and understand what impact this may have on them. Therefore, we are inviting patients of Peartree Practice to give their views on this proposal. We would be very grateful if you would take our short survey online by clicking the following link <https://survey.ntropydata.co.uk/surveys/PT001>

Or by using the QR code below:



In addition, we have arranged two drop in events if you wish to find out more about the practice and our future plans. These will be held on:-

Tuesday 15th August – 5pm – 7pm - Southampton Sholing Salvation Army, 93 North East Road, SO19 8AF

Friday 18th August – 12pm – 2pm – Holy Saviour Church, 2 Bursledon Road, Bitterne Village, SO19 7LW

We do understand that any change can be unsettling, but we want to reassure you that you will still have access to the same GPs and other staff; the practice and services will remain open at both current sites.

Thank you,

Your sincerely

Dr David Jones, Dr Iheanyi Nwachuku, Taljeet Bhakar, Celine Rushbrooke,
Peartree Practice Partners